

# Where to go when you need care

Providence provides the **right care** at the **right time** and **right place**



## Express Care Virtual Visit (\$)

For treatment of common issues, visit a Providence provider using secure audio and video on your computer or mobile device.

- ▶ No appointment needed
- ▶ Available 9 a.m. – 1 a.m. 7 days a week
- ▶ [virtual.providence.org](https://virtual.providence.org)



## Primary Care Clinic (\$\$\$)

See your primary care provider for preventive care, general care and coordination of services when you need a specialist.

- ▶ Call for appointment
- ▶ Hours vary by location
- ▶ [montana.providence.org/primarycare](https://montana.providence.org/primarycare)



## Walk-In Clinic (\$\$\$\$)

Get immediate care for injuries or illnesses that do not require hospitalization but need prompt attention.

- ▶ No appointment needed
- ▶ Evening hours available
- ▶ Open 7 days a week
- ▶ [montana.providence.org/walkin](https://montana.providence.org/walkin)



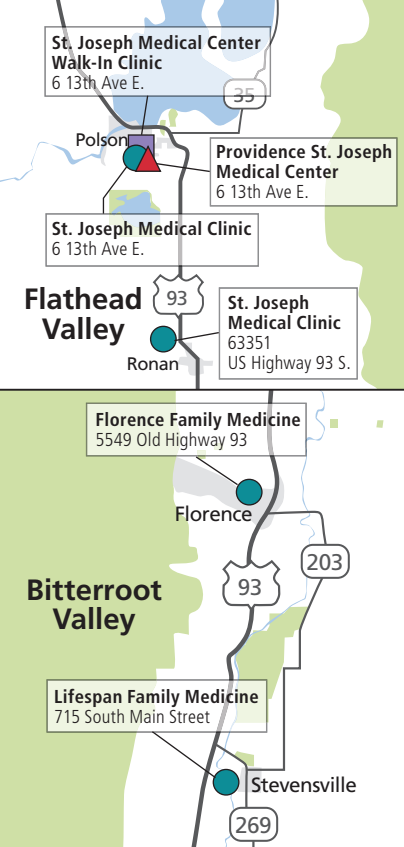
## Emergency Room (\$\$\$\$\$)

Call 911 or go to the nearest facility if you have life-threatening emergencies.

- ▶ Use for critical illness or injury
- ▶ Always open
- ▶ [montana.providence.org/ED](https://montana.providence.org/ED)



When in doubt, call your primary care clinic first.



- Primary Care Clinic
- Walk-in Clinic
- Emergency Department



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