To change a Passport provider: Fill out this form and put a check (✓) next to the reason for changing (see below) or you can call the Montana Health Care Programs Member Help Line at 1-800-362-8312 to change.

If you are enrolling with a Passport provider: Call the Help Line at 1-800-362-8312, or you may fill out this form and mail it.

*The member MUST authorize the change/enrollment.

### Table

<table>
<thead>
<tr>
<th>Name of Member(s) Changing Provider</th>
<th>Medicaid/HMK Plus ID Number(s)</th>
<th>Date(s) of Birth</th>
<th>Passport Provider (Choose one for each member.)</th>
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Reason for Change of Provider

- □ 1. My current provider is too far away or I have moved to a new town/new part of town.
- □ 2. I want a different provider/specialist.
- □ 3. I want my family to go to the same provider.
- □ 4. Inconvenient appointment times or I have to wait too long for appointments.
- □ 5. Provider retired/moved/left practice.
- □ 6. Personality conflict between the provider and me.
- □ 7. Provider and/or staff were rude.
- □ 8. My provider asked me to choose someone else.
- □ 9. Provider did not explain things clearly or I feel I am not getting good medical care.

*Please call the Help Line if you would like to make a complaint.*

- □ 10. Other (Please explain)

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If you call the Help Line at 1-800-362-8312 to change or enroll, you do not have to fill out this form – open 8 a.m. to 5 p.m.

(Rev 07/14)