## 2014-16 Providence St. Patrick Hospital Summary of the Community Benefit Plan

<table>
<thead>
<tr>
<th>Completion Date</th>
<th>December 2014</th>
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<tbody>
<tr>
<td><strong>Service Area, Region, Hospital or Ministry</strong></td>
<td>Providence St. Patrick Hospital, Missoula Montana</td>
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<tr>
<td><strong>Sponsor</strong></td>
<td>Jeff Fee, CEO Western Montana Region</td>
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| **Planning/Mission Team** | Karen Myers, Regional Director of Mission Integration  
                             Merry Hutton, Regional Manager of Community Benefit |
| **Workgroup Participants** | See Attachment A |

### Brief Description of How the Community Benefit Plan was Developed

- The Missoula County ‘Community Health Assessment Committee’ with input from the Providence St. Patrick Hospital Board’s Mission and Community Needs Committee (see appendix A) met over the last 12 months to discuss the most pressing health concerns as well as to gather and review data to identify the greatest community needs.
- CHA Work Group members collected community input specifically for use in the report:
  - Two focus groups for the community at large, conducted by St. Patrick Hospital in collaboration with Community Medical Center and Partnership Health Center, held on May 14 and 16, 2014
  - Community survey administered by St. Patrick Hospital in May 2014
  - Focus group at Missoula Aging Services, conducted by MCCHD and Partnership Health Center, held on September 16, 2014
  - Focus group at Missoula Indian Center, conducted by MCCHD, held on September 16, 2014
  - Survey posted with CHA report on MCCHD website, October through November 2014
  - Presentations at community council meetings in Bonner, East Missoula, and Frenchtown, conducted by MCCHD in November 2014
  - Community input meeting, conducted by MCCHD, held at the Missoula Public Library on November 19, 2014
  - Missoula County CHA was approved December 2014
  - The CHA group identified two priority areas to address in the CHIP (Community Health Improvement Plan) December 2014.
The SPH Mission and Community Needs Committee met to approve the priority areas identified for the CHIP and the additional objectives that Providence will work on to address community needs.

**Geographic Definition**

- Providence St. Patrick Hospital is located in Missoula County. The CHNA referenced in this document is for Missoula County only, however, the service area for SPH extends throughout Western Montana.
- The US Census estimates Missoula County’s 2013 population at 111,807, the second most populous county in Montana. The City of Missoula is the county seat and has an estimated 2013 population of 69,122, almost 62% of the total county population. The US census estimated growth rate for Missoula County between 2010 and 2013 is 2.3%.
- Missoula County is predominately white (92.4%) with the only significant minority populations being American Indian and Hispanic at 2.9% of the population each. In Missoula County, people who are two or more races account for 2.7% of the population, Asian 1.4%, and black 0.6%.

**Targeted Subpopulations**

- Poverty levels are high in Missoula County, and wages are low. The US census 2013 estimates are that 18% of county residents living in poverty, compared to 15% in Montana.
- Children living in poverty, residents living with mental illness, seniors, food insecure families and seniors, residents experiencing sexual trauma, the homeless

**Major Issues/Needs Identified within the Community**

- **Access to Care**
- **Mental Health/Stress/depression**
- **Dental Care**
- **Suicide Prevention**
- **Substance Abuse/Addiction**
- **Economic insecurity/low paying jobs**
- **Obesity**
- **Nutrition (food insecurity) and physical activity**
- Prescription drug abuse
- High cost of housing
- Lack of geriatric services
- Transportation systems
- Medicare recipients access to primary care providers
- Senior care/services that are not where seniors live
- **Navigation of health care systems/understanding health insurance**
- Adult smoking and tobacco use

**Providence Identified Needs**

- Access to Mental Health Services (also Missoula County CHIP identified priority area)
- Obesity Prevention (also Missoula County CHIP identified priority area)
- Food Security
## Why Providence Selected These Projects/Programs

The Mission and Community Needs Committee of the Board considered investments already made to address community needs as well as the following guiding principles:

- **Mission Compatibility**: Community benefit investments and partnerships will honor our heritage and identity, remaining true to our mission.
- **Partnerships**: Providence will seek out partnerships where lending our voice and resources will advance substantive efforts that address community needs.
- **Sustainability**: Community benefit investments will support long term, sustainable interventions that address health needs in our community.
- **Particular interest in children and their families**: As the Sisters of Providence cared for the poor and vulnerable, they expressed an affinity for women and children. To that end, Providence will, when appropriate, focus community benefits to address the needs of children and their families.

## How Others in the Community Are Addressing the Major Issues/Needs

Many non-profit and government agencies have programs to address many of the identified needs in the community health needs assessment.

- The Missoula County Health Department has many programs to address the public health needs of the community. Specifically, Partnership Health Center (federally qualified health center, WIC, Immunization clinic, foster care, homevisiting program and initiatives such as Let’s Move Missoula.  
  [http://www.co.missoula.mt.us/health/](http://www.co.missoula.mt.us/health/)
- Poverello Center provides emergency shelter (including medical respite beds) and direct services to our homeless population.  
  [www.thepoverellocenter.org/](http://www.thepoverellocenter.org/)
- Missoula Aging Services provides a wide range of services for older adults such as; meals on wheels/nutrition programs, new to Medicare classes, respite care for caregivers, case management programs.  
  [www.missoulagingsservices.org](http://www.missoulagingsservices.org)
- United Way of Missoula County funds initiatives (education, income, and health) in the community that address the needs of the poor and vulnerable. Specifically, Reaching Home (homeless), Let’s Move Missoula (Obesity), Graduation Matters (education) and Suicide Prevention.  
  [www.missoulaunitedway.org](http://www.missoulaunitedway.org)
- Missoula Food Bank provides emergency food assistance to area residents; Roots (homebound seniors), Kids Table & Kids Empower pack, Food Circle  
  [www.missoulafoodbank.org](http://www.missoulafoodbank.org)
- Western Montana Mental Health Center provides mental health services for children and adults, veterans and chemical dependency services.  
  [www.wmmhc.org](http://www.wmmhc.org)
- The YWCA of Missoula provides services to those who experience domestic violence, sexual violence, homelessness. Other services include transitional housing, a girl’s leadership academy, racial justice initiative and supervised visitation services.  
  [www.ywcaofmissoula.org](http://www.ywcaofmissoula.org)
- Garden City Harvest grows produce with/for people with low-incomes through community gardens and neighborhood farms. They operate a garden on the campus of the Providence Center [www.gardencityharvest.org](http://www.gardencityharvest.org)

| Outcome Indicators or Goals of the Community Benefit Plan | Access to Mental Health Services  
- Increased access to outpatient and inpatient mental health services (new services, including tele-psychiatry & free standing behavioral health facility)  
- Development of public education campaign on suicide prevention/intervention  
**Obesity Prevention**  
- Number of children/adults identified as being obese or at-risk and provided appropriate evidenced based intervention/services.  
- Increased access to SPH Metabolic Center for Endocrinology, Diabetes and Nutrition services.  
**Food Security**  
- Development of community goals to address access to food resources for seniors and children  
- Increase the amount of fresh organic produce provided to the Food Bank from the Providence Center garden  
**Access to Care**  
- Development of a community resource education campaign  
- Decrease the number of uninsured in county  
- Increase access to services for sexual and domestic violence victims  
- Collaborate and develop community care transition options for high risk populations to reduce readmissions |

| Other | Attachments/Links/other resources  
[www.familiesusa.org](http://www.familiesusa.org)  
[www.bber.umt.edu/Health](http://www.bber.umt.edu/Health)  
Attachment A:

2014 Community Health Assessment Work Group

- Missoula City-County Health Department
- Community Medical Center
- Grant Creek Family Medicine
- Missoula Aging Services
- Missoula Forum for Children & Youth
- Missoula Indian Center
- Partnership Health Center
- Providence St. Patrick Hospital
- United Way of Missoula County

- Providence St. Patrick Hospital Mission and Community Needs Committee

- Kim Mansch, Partnership Health Center
- Susan Kohler, Missoula Aging Services
- Ann Guest, Missoula Parking Commission
- Scott Burke, First Security Bank
- Kim Campbell, University of Montana
- Susan Hay Patrick, United Way of Missoula County
- Fr. Richard Perry, St. Francis Xavier Church
- Karen Walden, Community Member- At- Large
- Kim Dudik, Attorney
- Mike Mayer, Opportunity Resources, Inc.
- Mike Foster, Providence St. Patrick Hospital
- Heidi Boehm, Providence St. Patrick Hospital
- Merry Hutton, Providence St. Patrick Hospital
- Karen Myers, Providence St. Patrick Hospital